











































Cheshire East Outturn Performance Summary 2010/11

















| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|---|----------------|-------------------------|---|---|----------------------------|---|
| NI 125 | NI 125 Achieving independence for older people through rehabilitation/intermediate care | 81.60% | 82.20% | 76.8% Figure relates to whole of 2010/11 |  | Adult Services | Please note that the published National Indicator will be 75.5%. This is because the published figure uses only one quarterly period as the basis for the calculation. The figure presented here (76.8%) is the figure for the whole of 2010/11. - Below target. Performance fluctuated throughout the year. - Examining data collection methodology to try to improve response rates (non respondents do not contribute to the numerator but are included in the denominator) |
| NI 127 | NI 127 Self reported experience of social care users | 67.9 number | Not Set | 18.8 number | Methodology amended in 2010/11 year on year comparison not possible | Adult Services | Please note that a new methodology has been used for this indicator for 2010/11, therefore comparison with previous years is not possible. The new methodology is a score out of 24 based on responses to eight questions in the Adult Social Care Survey. Previously this was percentage that had given specific responses to a question within the Equipment and Minor Adaptations Survey. |
| NI 130 | NI 130 Social care clients receiving Self Directed Support (Direct Payment and Individual Budgets) | 31.00% | 60.00% | 40.70% |  | Adult Services | - Very stretching target - It has been calculated that we could only have achieved 64.5% even if every customer in receipt of services appropriate for personal budgets had one - Performance did improve by 10 percentage points on 2009/10 - Exceeded the nationally set target of 30% - Empower card to be default position for all new customers |
| NI 131 | NI 131 Delayed transfers of care from hospitals | 11.60 number | Not Set | 10.00 number |  | Adult Services | Please note that this indicator is a rate per 100,000 population (18+ age group) and is a joint indicator between the NHS and Social Care. This is an improvement on 2009/10 (11.6). Also, when disaggregating the data to only those cases that are attributable to social care, the rate for these cases is only 0.29 per 100,000 population. |
| NI 135 | NI 135 Carers receiving needs assessment or review and a specific carers service, or advice and information | 14.90% | 22.00% | 10.20% |  | Adult Services | - Well below target - However, a significant upturn in performance in the last quarter of the year - Coaching sessions on carers assessments ongoing - One team was performing significantly above target by the end of the year and best practice from this team will be disseminated. - Pilot project in the Crewe area will also help to encourage the uptake of assessments and services by carers - Benchmarking with other authorities to be undertaken to ascertain best practice |
| NI 141 | NI 141 Percentage of vulnerable people achieving independent living | 79.71% | 57.70% | 72.51% |  | Adult Services | Strong performance from providers contributed to target being exceeded. In Crewe and the South we have increased the levels to 45 units of floating support and provided 10 units in a refurbished refuge. In Macclesfield we have provided 32 units of floating support. The Supporting People Team have now retendered Domestic Abuse services - support for women and children in their homes will be increased, while services will be extended to male victims for the first time. This indicator does not feature as a measure within the new Adult Social Care Outcomes Framework but is being retained as a local measure. |
| NI 142 | NI 142 Percentage of vulnerable people who are supported to maintain independent living | 98.89% | 98.68% | 99.13% |  | Adult Services | Providers have continued the strong performance on this indicator. These services provide support, for example, to help older people continue to live independently in their own homes. In Cheshire East there are around 100 housing related support services funded by Supporting People. Evidence of outcomes achieved for individuals were collected, some of which were featured in issues of the new Supporting People Newsletter - 'Support is Here For You'. The Supporting People Editorial Group was formed to work on creating this newsletter. Service Users are members of the Editorial Group. This indicator does not feature as a measure within the new Adult Social Care Outcomes Framework but is being retained as a local measure. |
| NI 145 | NI 145 Adults with learning disabilities in settled accommodation | 34.00% | 45.00% | 35.33% |  | Adult Services | - Was below target but did slightly improve on 2009/10 - This measure is linked to client reviews. Learning Disability reviews were suspended due to judicial review/challenge |
| NI 146 | NI 146 Adults with learning disabilities in employment | 4.70% | 6.90% | 6.28% |  | Adult Services | - only slightly under target - significant improvement on 2009/10 |
| BV009 | Percentage of Council Tax collected | 97.90% | 98.00% | 97.25% |  | Borough Treasurer & Assets | Collection rates for Council Tax have been impacted by the conversion to a new Revenues and Benefits system, which has disrupted normal recovery activity during the second half of the year. Plans are in place to engage additional agency staff to help clear the backlog |
| BV010 | Percentage of non-domestic rates collected | 98.20% | 98.50% | 97.77% |  | Borough Treasurer & Assets | Collection rates for business rates have been impacted by the conversion to a new Revenues and Benefits system, which has disrupted normal recovery activity during the second half of the year. Plans are in place to recruit additional agency staff to clear the backlog |














| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|--|----------------|-------------------------|---|---|----------------------------|---|
| NI 181 | NI 181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events | 10.60 days | 14.00 days | 20.93 days (Quarter 4 result of 24.97 days contributing to cumulative outturn performance at 20.93 days) |  | Borough Treasurer & Assets | (Quarter 4 result of 24.97 days contributing to cumulative outturn performance at 20.93 days.) Following the implementation of the new Benefits and Revenues systems there was a five week closedown, during which no claims could be processed. Overtime and agency staff have been used to help with the backlog which accrued, and also to deal with increased workload due to the economic climate. Procedures are in place to escalate urgent claims and a 'Golden Promise' scheme allows for 3 day processing of claims which are submitted with complete information. Plans are in place for the backlog to be cleared by contracting it to an off-site processing firm during June and July. |
| NI 019 | NI 19 Rate of proven re-offending by young offenders | 1.03 number | 0.95 number | Data lagged, available late Aug 2011 | | Children & Families | Data lagged, available late Aug 2011 |
| NI 043 | NI 43 Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody | 8.60% | 8.30% | 5.00% |  | Children & Families | |
| NI 044 | NI 44 Ethnic composition of offenders on Youth Justice System disposals | 0.00% | 0.00% | Not Updated | | Children & Families | |
| NI 045 | NI 45 Young offenders engagement in suitable education, employment or training | 57.50% | 90.00% | 60.30% |  | Children & Families | |
| NI 046 | NI 46 Young offenders access to suitable accommodation | 98.90% | 100.00% | 96.60% |  | Children & Families | National average is 96.4% |
| NI 051 | NI 51 Effectiveness of child and adolescent mental health (CAMHS) services | 14.0 number | 16.0 number | Not Updated | | Children & Families | |
| NI 052a | NI 52a Take up of school lunches for Primary Schools | 43.00% | 50.00% | 47.16% |  | Children & Families | |
| NI 052b | NI 52b Take up of school lunches for Secondary Schools | 38.00% | 42.00% | 39.64% |  | Children & Families | |
| NI 054 | NI 54 Services for disabled children | 60.00% | 63.00% | 61.00% |  | Children & Families | |
| NI 058 | NI 58 Emotional and behavioural health of children in care | 15.10% | 15.00% | 14.90% |  | Children & Families | |
| NI 059 | NI 59 Initial assessments for childrens social care carried out within 7 working days of referral | 63.30% | 80.00% | 49% (indicative year end - may change following CIN census validation) |  | Children & Families | indicative year end - may change following CIN census validation |
| NI 060 | NI 60 Core assessments for childrens social care that were carried out within 35 working days of their commencement | 68.20% | 80.00% | 63% (indicative year end - may change following CIN census validation) |  | Children & Families | indicative year end - may change following CIN census validation |
| NI 061 | NI 61 Stability of looked after children adopted following an agency decision that the child should be placed for adoption | 68.80% | 90.00% | 53.00% |  | Children & Families | Data from SSDA 903 return |
| NI 062 | NI 62 Stability of placements of looked after children: number of moves | 14.40% | 13.00% | 14.40% |  | Children & Families | Data from SSDA 903 return |
| NI 063 | NI 63 Stability of placements of looked after children: length of placement | 73.00% | 73.00% | 70.50% |  | Children & Families | Data from SSDA 903 return |







| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|---|--------------------------------------|--------------------------------------|--|---|---------------------|--|
| NI 064 | NI 64 Child protection plans lasting 2 years or more | 9.80% | 10.00% | 2.00% |  | Children & Families | indicative year end - may change following CIN census validation |
| NI 065 | NI 65 Children becoming the subject of a Child Protection Plan for a second or subsequent time | 6.00% | 13.00% | 13.10% |  | Children & Families | indicative year end - may change following CIN census validation |
| NI 066 | NI 66 Looked after children cases which were reviewed within required timescales | 76.00% | 98.00% | 90.40% |  | Children & Families | Data from SSDA 903 return |
| NI 067 | NI 67 Child protection cases which were reviewed within required timescales | 89.90% | 100.00% | 96.50% |  | Children & Families | indicative year end - may change following CIN census validation |
| NI 068 | NI 68 Referrals to childrens social care going on to initial assessment | 39.60% | 85.00% | 77.20% |  | Children & Families | indicative year end - may change following CIN census validation |
| NI 070 | NI 70 Hospital admissions caused by unintentional and deliberate injuries children and young people | 129.20 rate per 10,000 population | 123.57 rate per 10,000 population | 137.9 rate per 10,000 population |  | Children & Families | |
| NI 072 | NI 72 Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy | 60.70% | 63.20% | Not Updated | | Children & Families | |
| NI 073 | NI 73 Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold) | 79.00% | 85.00% | 82.8% (projected based on SIP info - awaiting updated information) |  | Children & Families | Projected based on SIP info - awaiting updated information |
| NI 075 | NI 75 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (Threshold) | 57.30% | 69.00% | 59.7% (projected based on SIP info - awaiting updated information) |  | Children & Families | Projected based on SIP info - awaiting updated information |
| NI 076 | NI 76 Achievement at level 4 or above in both English and Maths at KS2 | 8.00% | 1.00% | 3% (projected based on SIP info - awaiting updated information) |  | Children & Families | Projected based on SIP info - awaiting updated information |
| NI 078 | NI 78 Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*-C grades at GCSE and equivalent including GCSEs in English & Maths | 0.00% | 0.00% | 0.00% |  | Children & Families | |
| NI 079 | NI 79 Achievement of a Level 2 qualification by the age of 19 | 80.30% | 80.30% | 80.30% |  | Children & Families | National rate 78.7% |
| NI 080 | NI 80 Achievement of a Level 3 qualification by the age of 19 | 58.00% | 58.00% | 57.60% |  | Children & Families | National rate is 51.4% |
| NI 081 | NI 81 Inequality gap in the achievement of a Level 3 qualification by the age of 19 | 32.00% | 29.00% | Not Updated | | Children & Families | |
| NI 082 | NI 82 Inequality gap in the achievement of a Level 2 qualification by the age of 19 | 34.00% | 29.00% | Not Updated | | Children & Families | |
| NI 084 | NI 84 Achievement of 2 or more A*-C grades in Science GCSEs or equivalent | 60.40% | 61.50% | Not Updated | | Children & Families | |
| NI 085a | NI 85a Post-16 participation in physical sciences (A Level Physics) | 144 | 144 | Not Updated | | Children & Families | |
| NI 085b | NI 85b Post-16 participation in physical sciences (A Level Chemistry) | 208 | 208 | Not Updated | | Children & Families | |

| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|--|----------------|-------------------------|----------------------------------|--------------------|---------------------|---|
| NI 085c | NI 85c Post-16 participation in physical sciences (A Level Maths) | 394 | 394 | Not Updated | | Children & Families | |
| NI 086 | NI 86 Secondary schools judged as having good or outstanding standards of behaviour | 96.00% | 96.00% | 96.00% | ↔ | Children & Families | |
| NI 087 | NI 87 Secondary school persistent absence rate | 4.30% | 4.90% | 4.20% | ↑ | Children & Families | Q3 figure is revised year end fig for 2009-10 as per AAT tables |
| NI 088 | NI 88 Percentage of schools providing access to extended services | 99.00% | 100.00% | 99.00% | ↔ | Children & Families | |
| NI 089a | NI 89a Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category - Primary | 1.00% | 0.00% | 1.00% | ↔ | Children & Families | |
| NI 089b | NI 89b Reduction in number of schools judged as requiring special measures and improvement in time taken to come out of the category - Secondary | 0.00% | 0.00% | 0.00% | ↔ | Children & Families | |
| NI 090 | NI 90 Take up of 14-19 learning diplomas | 331 number | 331 number | 630 number | ↑ | Children & Families | |
| NI 091 | NI 91 Participation of 17 year-olds in education or training | 96.00% | 96.00% | 88.75% (As at the end of Nov) | ↓ | Children & Families | As at the end of Nov 2010 |
| NI 092 | NI 92 Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest | 31.60% | 28.20% | 28.20% | ↑ | Children & Families | |
| NI 093 | NI 93 Progression by 2 levels in English between Key Stage 1 and Key Stage 2 | 89.00% | 92.00% | Not Updated | | Children & Families | Estimated figure 88.1% |
| NI 094 | NI 94 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2 | 87.00% | 91.00% | Not Updated | | Children & Families | Estimated figure 86.7% |
| NI 099 | NI 99 Children in care reaching level 4 in English at Key Stage 2 | 71.00% | 71.00% | Not Updated | | Children & Families | Estimated figure 54% |
| NI 100 | NI 100 Children in care reaching level 4 in Maths at Key Stage 2 | 86.00% | 86.00% | Not Updated | | Children & Families | Estimated figure 61% |
| NI 101 | NI 101 Children in care achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths) | 10.00% | 10.00% | Not Updated | | Children & Families | Estimated figure 25% |
| NI 102a | NI 102a Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 (Key Stage 2) | 23.60% | 20.00% | 21.90% | ↑ | Children & Families | |
| NI 102b | NI 102b Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 (Key Stage 4) | 37.10% | 37.00% | 35.7% EPAS to confirm figure | ↑ | Children & Families | Currently awaiting confirmed EPAS analysis for confirmed figure |
| NI 103a | NI 103a Special Educational Needs - statements issued within 26 weeks (excluding exemption cases) | 93.00% | 93.00% | 93.90% | ↑ | Children & Families | |
| NI 103b | NI 103b Special Educational Needs - statements issued within 26 weeks (all statements) | 87.00% | 87.00% | 91.50% | ↑ | Children & Families | |

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|-------------|--|---------------------------------|-------------------------|---|---|---------------------|---|
| NI 104 | NI 104 The Special Educational Needs (SEN)/non-SEN gap - achieving Key Stage 2 English and Maths threshold | 55.50% | 55.30% | 49.00% |  | Children & Families | |
| NI 105 | NI 105 The Special Educational Needs (SEN)/non-SEN gap - achieving 5 A*-C GCSE inc. English and Maths | 52.10% | 51.50% | 48.50% |  | Children & Families | |
| NI 107a | NI 107a Key Stage 2 attainment for Black and minority ethnic groups (Gypsy, Roma and Travellers of Irish heritage) | 33.00% | 33.00% | 33.00% |  | Children & Families | |
| NI 107b | NI 107b Key Stage 2 attainment for Black and minority ethnic groups (Any other white background) | 64.00% | 64.00% | 64.00% |  | Children & Families | |
| NI 108a | NI 108a Key Stage 4 attainment for Black and minority ethnic groups (Gypsy, Roma and Traveller of Irish heritage) | 33.00% | 33.00% | 33.00% |  | Children & Families | |
| NI 108b | NI 108b Key Stage 4 attainment for Black and minority ethnic groups (Any other White background) | 52.00% | 52.00% | 52.00% |  | Children & Families | |
| NI 109 | NI 109 Number of Sure Start Children Centres | 100.00% | 100.00% | 100.00% |  | Children & Families | |
| NI 111 | NI 111 First time entrants to the Youth Justice System aged 10 to 17 | 518 number | 487 number | 204 number (Provisional reduction of 42% against a reduction target of 6%) |  | Children & Families | Provisional reduction of 42% against a reduction target of 6% |
| NI 112 | NI 112 Under 18 conception rate | -9.1% (Data relates to 2008) | -50.00% | 29.40% |  | Children & Families | This is an improvement as the figure indicates that less individuals under 18 are conceiving |
| NI 113a | NI 113a Percentage of 15-24 year olds accepting a test for Chlamydia | 24.60% | 35.00% | Not Updated | | Children & Families | |
| NI 113b | NI 113b Chlamydia in under 25 year olds (positive diagnosis) | 5.90% | 5.90% | Not Updated | | Children & Families | |
| NI 114 | NI 114 Rate of permanent exclusions from school | 0.04% | 0.03% | Not Updated | | Children & Families | |
| NI 115 | NI 115 Substance misuse by young people | 9.00% | 9.00% | Not Updated | | Children & Families | |
| NI 117 | NI 117 16 to 18 year olds who are not in education, training or employment (NEET) | 5.60% | 4.10% | 5.8% As at the end of Feb 2011 |  | Children & Families | As at the end of Feb 2011 |
| NI 147 | NI 147 Care leavers in suitable accommodation | 95.00% | 95.00% | 100.00% |  | Children & Families | Final SSDA903 figure |
| NI 148 | NI 148 Care leavers in employment, education or training | 62.00% | 62.00% | 48.00% |  | Children & Families | Final SSDA 903 figure - relates to 23 individuals |
| NI 163 | NI 163 Working age population qualified to at least Level 2 or higher PSA 2 | 73.90% | 83.20% | Not Updated | | Children & Families | DWP/JCP considering how any, all contracted and non contracted training provision can support the LAA target. Including supporting the objectives of the BIS Skills for Sustainable Growth Strategy |
| NI 164 | NI 164 Working age population qualified to at least Level 3 or higher PSA 2 | 73.00% | 61.00% | Not Updated | | Children & Families | DWP/JCP considering how any, all contracted and non contracted training provision can support the LAA target. Including supporting the objectives of the BIS Skills for Sustainable Growth Strategy |

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|-------------|--|----------------|-------------------------|--|---|------------------------|---|
| NI 165 | NI 165 Working age population qualified to at least Level 4 or higher PSA 2 | 36.60% | 36.60% | Not Updated | | Children & Families | |
| NI 191 | NI 191 Residual household waste per head | 586 kgs | 591 kgs | 566 kgs Final official figure published by DEFRA Nov 2011 |  | Environmental Services | Figure based on submitted Q4 data. Defra have still to update No. of households so this figure will change slightly. Final official figure published by DEFRA Nov 2011. |
| NI 192 | NI 192 Household waste recycled and composted | 49.41% | 45.00% | 49% Final official figure published by DEFRA Nov 2011 |  | Environmental Services | Figure based on submitted Q4 data. Final official figure published by DEFRA Nov 2011. |
| NI 193 | NI 193 Municipal waste land filled | 47.62% | 47.62% | 47.8% Final official figure published by DEFRA Nov 2011 |  | Environmental Services | Figure based on submitted Q4 data. Final official figure published by DEFRA Nov 2011. |
| NI 195a | NI 195a The percentage of relevant land and highways that is assessed as having deposits of litter that fall below an acceptable level | 6.00% | 6.00% | 4.00% |  | Environmental Services | Cleansing performance continues to remain strong |
| NI 195b | NI 195b The percentage of relevant land and highways that is assessed as having deposits of detritus that fall below an acceptable level | 12.00% | 11.00% | 10% |  | Environmental Services | Detritus remains a challenge on rural roads and where there are no kerbs to sweep against Performance is on target for the time of year |
| NI 195c | NI 195c The percentage of relevant land and highways from which unacceptable levels of graffiti are visible | 2.00% | 1.00% | 3.00% |  | Environmental Services | There has been an increase in graffiti on public utility sites. Through the defacement charter we are working with these companies and with assistance from Community Payback to encourage a timelier clean up |
| NI 195d | NI 195d The percentage of relevant land and highways from which unacceptable levels of fly posting are visible | 1.00% | 1.00% | 1% |  | Environmental Services | The removal of fly posting remains on target |
| NI 196 | NI 196 Improved street and environmental cleanliness - fly tipping | 3 (Grade) | 2 (Grade) | 3 (Grade) |  | Environmental Services | Performance remains as 'Effective - Grade 2' due to a continued reduction of the number of reports of fly tipping but a reduced number of enforcement actions. Streetscape follows the process of dealing with fly tips by writing to individuals when evidence is found amongst waste and to problem areas with continual complaints mostly relating to waste collection |
| NI 006 | NI 6 Participation in regular volunteering | 23.90% | 23.90% | 25.00% |  | Health & Wellbeing | |
| NI 008 | NI 8 Adult participation in sport | 25.50% | 27.97% | 26.5% (APS4 results published in December 2010) |  | Health & Wellbeing | No change from Q3 - APS4 results published in December 2010. |
| NI 009 | NI 9 Use of public libraries | 53.10% | 54.10% | 48% (APS4 results published in December 2010) |  | Health & Wellbeing | As Q3 - APS4 result published December 2010. |
| NI 010 | NI 10 Visits to museums or galleries | 52.80% | 53.80% | 52.6% APS4 result published December 2010 |  | Health & Wellbeing | As Q3 - APS4 result published December 2010. |
| NI 011 | NI 11 Engagement in the arts | 47.80% | 48.80% | 47.7% APS4 result published December 2010 |  | Health & Wellbeing | As Q3 - APS4 result published December 2010. |
| NI 119 | NI 119 Self-reported measure of peoples overall health and wellbeing | 79.20% | 80.00% | 79.00% |  | Health & Wellbeing | |
| NI 123 | NI 123 16+ current smoking rate prevalence | Not Recorded | Not Set | Not Updated | | Health & Wellbeing | |
| NI 132 | NI 132 Timeliness of social care assessment | 73.30% | 88.00% | 80.00% |  | Health & Wellbeing | - Historic recording issues affected the performance this has now been resolved for 2011/12 - Ongoing backlog of referrals on some teams also affected performance |
| NI 133 | NI 133 Timeliness of social care packages | 94.60% | 93.00% | 90.40% |  | Health & Wellbeing | |

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|-------------|--|---|---|-----------------|---|--------------------|---|
| NI 136 | NI 136 People supported to live independently through social services (all ages) | 3,333.64 rate per 100,000 population | 3,333.64 rate per 100,000 population | Not Updated | | Health & Wellbeing | |
| BV011a | Top 5% earners: women | 53.42% | 50.00% | 55.96% |  | HR & OD | Top 5% = 6095/100*5 = 305 staff. Grade 12 and above = 277, representing 4.5% of workforce. Top 4.5% Female: 155 Top 4.5% Male: 122 |
| BV011b | Top 5% earner: minority ethnic communities | 0.88% | 1.60% | 1.17% |  | HR & OD | BV 11b is based on the number of staff within the top 5% (305 staff) who have declared the ethnic origin. 3 ethnic minorities declared out of 257 staff who have declared their ethnic origin. |
| BV011c | Top 5% earners: with a disability | 0.57% | 1.60% | 1.08% |  | HR & OD | BV 11c is based on the number of staff within the top 5% (305 staff) who have declared a disability. 3 declared out of 277 staff. |
| BV012 | Working days lost due to sickness absence | 7.05 days | 9.00 days | 8.19 days |  | HR & OD | |
| NI 154 | NI 154 Net additional homes provided | 634 number | 650 number | 466 number |  | Planning & Housing | The year 2010/11 saw 605 dwellings completed, with 139 dwellings lost through demolition, change of use or conversion, providing 466 net additional homes. There have also been additional 60 extra care apartments built. |
| NI 155 | NI 155 Number of affordable homes delivered (gross) | 444 number | 379 number | 290 number |  | Planning & Housing | We saw a reduction in the level of completions within 2010/11 due to slippage in the programme. These units will be completed in 2011/12. |
| NI 156 | NI 156 Number of households living in Temporary Accommodation | 9 number | 12 number | 14 number |  | Planning & Housing | The focus for the homelessness team still remains on homelessness prevention and in the last quarter of the year 201 cases were prevented from becoming homeless. The reason for the increase in the length of stay in temporary accommodation is due to the following: • As an authority we have a duty to accommodate rough sleepers when temperatures drop below zero for three consecutive nights, irrespective of whether they are in priority need or not. Due to the cold winter months we saw an increase in the levels accommodated in temporary accommodation and the length of stay. • We have had to carry out some particularly complicated complex homeless assessments which have resulted in households remaining in temporary accommodation for longer than normal. We are continuing to see an increase in the number of homelessness presentations and we don't envisage the situation changing for the foreseeable future. |
| NI 157a | NI 157a Processing of planning applications as measured against targets for major application types | 57.58% | 62.00% | 60.71% |  | Planning & Housing | Performance for NI157a has improved over the last year (09/10) |
| NI 157b | NI 157b Processing of planning applications as measured against targets for minor application types | 78.71% | 81.00% | 68.80% |  | Planning & Housing | There has been a decrease in performance for NI 157b-d compared to 2009/10 outturn. This is partly due to computer system upgrades, restructuring following LGR and physical staff moves which created backlogs in work and resulting difficulties in meeting timescales for applications. |
| NI 157c | NI 157c Processing of planning applications as measured against targets for other application types | 85.91% | 87.00% | 80.88% |  | Planning & Housing | There has been a decrease in performance for NI 157b-d compared to 2009/10 outturn. This is partly due to computer system upgrades, restructuring following LGR and physical staff moves which created backlogs in work and resulting difficulties in meeting timescales for applications. |
| NI 157d | NI 157d Processing of planning applications as measured against targets for County Matters application types | 42.86% | 70.00% | 18.18% |  | Planning & Housing | There has been a decrease in performance for NI 157b-d compared to 2009/10 outturn. This is partly due to computer system upgrades, restructuring following LGR and physical staff moves which created backlogs in work and resulting difficulties in meeting timescales for applications. |
| NI 159 | NI 159 Supply of ready to develop housing sites | 103.00% | 105.00% | 89.50% |  | Planning & Housing | The Strategic Housing Land Availability Assessment identified 5,147 deliverable dwellings that were expected to come forward within the 1-5 year period, this equates to 4.48 years supply (as reported in the AMR Dec 2010). For the purposes of NI 159 that will be (5,147/5,750)*100= 89.5% The Interim Release of Housing Land Policy has been brought in to address this shortfall in deliverable sites for dwellings. (Data based on previous year as they are reported a year behind) |
| NI 170 | NI 170 Previously developed land that has been vacant or derelict for more than 5 years | 0.40% | 0.38% | 0.50% |  | Planning & Housing | This has slightly increased from the previous year, however, this is likely to be due to the decrease in development activity nationally and the need to reconsider the viability of any previously proposed schemes due to the changes in the housing market. (Data based on previous year as they are reported a year behind) |
| NI 197 | NI 197 Improved local biodiversity - active management of local sites | 29.00% | 30.00% | Not Updated | | Planning & Housing | |

| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|--|--------------------------|---------------------------|--|---|----------------------|--|
| NI 004 | NI 4 % of people who feel they can influence decisions in their locality | 24.40% | 30.00% | 34% (QOL survey) |  | Policy & Performance | 2010 QOL Survey |
| NI 005 | NI 5 Overall/general satisfaction with local area | 84.60% | 84.60% | 83% (QOL survey) |  | Policy & Performance | 2011 QOL Survey |
| NI 047 | NI 47 People killed or seriously injured in road traffic accidents | -2.10% | 1.20% | -0.8% Data still subject to further validation |  | Regeneration | Data still subject to further validation. Data calculated as per definition as a three year rolling average. Result calculated by Cheshire East, still awaiting confirmation from Cheshire Police and Fire Service that they are happy with the way results have been calculated. |
| NI 048 | NI 48 Children killed or seriously injured in road traffic accidents | -11.30% | -15.20% | -12.70 Data still subject to further validation |  | Regeneration | Data still subject to further validation. Data calculated as per definition as a three year rolling average. Result calculated by Cheshire East, still awaiting confirmation from Cheshire Police and Fire Service that they are happy with the way results have been calculated. |
| NI 151 | NI 151 Overall employment rate | 73.10% | 78.10% | 73.20% |  | Regeneration | |
| NI 152 | NI 152 Working age people on out of work benefits | 9.40% | 9.10% | 9.50% |  | Regeneration | |
| NI 153 | NI 153 Working age people claiming out of work benefits in the worst performing neighbourhoods | 27.10% | 25.30% | 27.20% |  | Regeneration | |
| NI 166 | NI 166 Average earnings of employees in the area | £456 week | £483 week | Data not available until December 2011 | | Regeneration | Data not available until December 2011 |
| NI 167 | NI 167 Congestion - average journey time per mile during the morning peak (on major inbound routes in large urban centres) | 2.01 | 2.04 | Not Updated | | Regeneration | Data to be provided w/c 11/07/11 |
| NI 168 | NI 168 Principal roads where maintenance should be considered | 5.00% | 3.00% | 5% Provisional figure |  | Regeneration | |
| NI 169 | NI 169 Non-principal roads where maintenance should be considered | 9.00% | 6.00% | 11% Provisional figure |  | Regeneration | |
| NI 171 | NI 171 VAT registration rate | 134.5 rate per 10,000 | 135.20 rate per 10,000 | 132.20 rate per 10,000 |  | Regeneration | Ongoing communications between relevant colleagues with Cheshire East Local Authority and DWP/JCP to ensure as the new enterprise allowance (part of the Get Britain Working welfare reform programme) is introduced from January 2011. This enables a joined up offer of support for residents of Cheshire East planning to start businesses. |
| NI 173 | NI 173 People falling out of work and on to incapacity benefits | 1.40% | 0.70% | 1.90% |  | Regeneration | Data relates to Employment & Support Allowance period Sept-09 to Aug-10 |
| NI 176 | NI 176 Working age people with access to employment by public transport (and other specified modes) | 79.90% | 79.90% | Not Updated | | Regeneration | Data to be provided w/c 11/07/11 |
| NI 177 | NI 177 Local bus passenger journeys originating in the authority area | 7,963,000 | 9,000,000 | Not Updated | | Regeneration | Data to be provided w/c 11/07/11 |
| NI 178a | NI 178 Bus services running on time | 86.00% | 86.00% | Not Updated | | Regeneration | Data to be provided w/c 11/07/11 |
| NI 185 | NI 185 CO2 reduction from Local Authority operations | -1.00% | -1.00% | Lagged data | | Regeneration | Data not available until late August 2011 |
| NI 188 | NI 188 Adapting to climate change | 0 (Grade) | 1 (Grade) | 0 (Grade) |  | Regeneration | |

| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|---|-----------------------------|----------------------------|---|--------------------|------------------------------|---|
| NI 198a | NI 198a Children travelling to school (cars aged 5-10) | 44.60% | 44.50% | 44.60% | ↔ | Regeneration | |
| NI 198b | NI 198b Children travelling to school (cars aged 11-16) | 21.00% | 20.90% | 20.40% | ↑ | Regeneration | |
| LAA 036 | LAA 036 - Reported incidents of Anti Social Behaviour "rowdy, loutish or drunken behaviour" | 10,589 number | 10,520 number | 6,519 number | ↑ | Safer & Stronger Communities | Data provided by Cheshire Police |
| LAA 039 | LAA 039 - Anti-social behaviour: criminal damage | 4,216 number | 5,025 number | 3,723 number | ↑ | Safer & Stronger Communities | Data provided by Cheshire Police |
| NI 015 | NI 15 Serious violent crime rate | 0.34 per 1,000 population | 0.30 per 1,000 population | 0.26 per 1,000 population | ↑ | Safer & Stronger Communities | Data provided by Cheshire Police |
| NI 016 | NI 16 Serious acquisitive crime rate | 8.90 per 1,000 population | 10.00 per 1,000 population | 8.03 per 1,000 population | ↑ | Safer & Stronger Communities | Data provided by Cheshire Police |
| NI 017 | NI 17 Perceptions of anti-social behaviour | 16.30% | 16.30% | 10% QOL Survey | ↑ | Safer & Stronger Communities | |
| NI 018 | NI 18 Adult re-offending rates for those under probation supervision | -6.58% | 7.70% | Lagged data | | Safer & Stronger Communities | Data lagged, available late Aug 2011 |
| NI 020 | NI 20 Assault with injury crime rate | 5.08 per 1,000 population | 4.90 per 1,000 population | 4.87 per 1,000 population | ↑ | Safer & Stronger Communities | Data provided by Cheshire Police |
| NI 028 | NI 28 Serious knife crime rate | 0.21 per 1,000 population | 0.20 per 1,000 population | 0.15 per 1,000 population | ↑ | Safer & Stronger Communities | (53 incidents of serious knife crime) Data provided by Cheshire Police |
| NI 029 | NI 29 Gun crime rate | 0.06 per 1,000 population | 0.06 per 1,000 population | 0.05 per 1,000 population | ↑ | Safer & Stronger Communities | (18 incidents of gun crime) Data provided by Cheshire Police |
| NI 030 | NI 30 Re-offending rate of prolific and priority offenders | 2.66 re-offences | 2.65 re-offences | Lagged data | | Safer & Stronger Communities | Lagged data |
| NI 032 | NI 32 Repeat incidents of domestic violence | 26.00% | 24.00% | 26% (Data relates to MARAC, Multi Agency Risk Assessment) | ↔ | Safer & Stronger Communities | (Data relates to MARAC, Multi-Agency Risk Assessment) Target was missed by 2% which was expected. This reflects better reporting of repeat incidents rather than actual increased repeats. Next step is to analyse the factors pertaining to repeats to identify where efforts should be concentrated. |
| NI 033a | NI 33a Arson incidents; Number Of Primary Fires Per 10K Population | 4.63 per 10,000 population | 4.23 per 10,000 population | 3.68 per 10,000 population | ↑ | Safer & Stronger Communities | Fire & Rescue Service - Data subject to further validation |
| NI 033b | NI 33b Arson incidents; Number Of Secondary Fires Per 10K Population | 11.14 per 10,000 population | 9.09 per 10,000 population | 9.07 per 10,000 population | ↑ | Safer & Stronger Communities | Fire & Rescue Service - Data subject to further validation |
| NI 034 | NI 34 Domestic violence - murder | 0 number | 0 number | 1 number | ↓ | Safer & Stronger Communities | Data provided by Cheshire Police |
| NI 035 | NI 35 Building resilience to violent extremism | 3 (Grade) | 3 (Grade) | Not Updated | | Safer & Stronger Communities | |

| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|--|------------------------------|------------------------------|--|--------------------|------------------------------|---|
| NI 037 | NI 37 Awareness of civil protection arrangements in the local area CO DS | 11.00% | 17.00% | 11.00% | ↔ | Safer & Stronger Communities | |
| NI 041 | NI 41 Perceptions of drunk or rowdy behaviour as a problem | 29.50% | 29.50% | 26% QOL Survey | ↑ | Safer & Stronger Communities | 2010 QOL Survey |
| NI 042 | NI 42 Perceptions of drug use or drug dealing as a problem | 26.00% | 26.00% | 21% QOL Survey | ↑ | Safer & Stronger Communities | 2011 QOL Survey |
| NI 049a | NI 49 Number of primary fires per 100K Population | 146.8 per 100,000 population | 139.8 per 100,000 population | 125.5 per 100,000 population Data still subject to further validation | ↑ | Safer & Stronger Communities | Data subject to further validation |
| NI 049b | NI 49b Number of fatalities due to primary fires, per 100K Population | 0.0 per 100,000 population | 0.0 per 100,000 population | 0.1 per 100,000 population Data still subject to further validation | ↓ | Safer & Stronger Communities | Data subject to further validation |
| NI 049c | NI 49c Number of non-fatal casualties per 100K Population | 4.4 per 100,000 population | 3.2 per 100,000 population | 4.4 per 100,000 population Data still subject to further validation | ↔ | Safer & Stronger Communities | Data subject to further validation |
| NI 143 | NI 143 Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence | 88% | 80% | 90.00% | ↑ | Safer & Stronger Communities | 346 out of 384 offenders in settled and suitable accommodation. Cheshire East Probation staff in conjunction with partner agencies have achieved very positive results well above target in getting offenders into accommodation and employment by the end of their supervision period. Meeting the needs of those under Probation supervision for settled housing and employment is critically important in reducing re-offending. |
| NI 144 | NI 144 Offenders under probation supervision in employment at the end of their order or licence | 44% | 35% | 56.00% | ↑ | Safer & Stronger Communities | 191 out of 340 offenders in employment at end of order/licence. Cheshire East Probation staff in conjunction with partner agencies have achieved very positive results well above target in getting offenders into accommodation and employment by the end of their supervision period. Meeting the needs of those under Probation supervision for settled housing and employment is critically important in reducing re-offending. |
| NI 182 | NI 182 Satisfaction of businesses with local authority regulation services | 87.00% | 88.00% | 85.00% | ↓ | Safer & Stronger Communities | It is important to note that this indicator is not calculated in a straightforward manner, the data reported is a weighted result. During 2010-2011 Cheshire East achieved 177 returns against a target of 195. However in comparison during 2009-2010 we had over 300 returns thus giving us more data which coupled with the weighting gave us a better final outcome. What is important to note is that our customers are very satisfied with the service provided and it is estimated that around 99% of our customer would automatically approach us if they needed help and advice. |
| NI 183 | NI 183 Impact of local authority regulatory services on the fair trading environment | 0.86% | 0.80% | Not Updated | | Safer & Stronger Communities | |
| NI 190 | NI 190 Achievement in meeting standards for the control system for animal health | 0.33% | 1.70% | Not Updated | | Safer & Stronger Communities | |

| The following indicators are still to be updated by partner organisations with 2010/11 outturn data | | |
|---|---|------------------------|
| NI 055 | NI 55 Obesity among primary school age children in Reception Year | Responsibility of PCT |
| NI 056 | NI 56 Obesity among primary school age children in Year 6 | Responsibility of PCT |
| NI 039 | NI 39 Alcohol-harm related hospital admission rates | Responsibility of DAAT |
| NI 040 | NI 40 Drug users in effective treatment | Responsibility of DAAT |
| NI 053 | NI 53 Prevalence of breastfeeding at 6 - 8 weeks from birth. Breast feeding prevalence & coverage | Responsibility of PCT |
| NI 120a | NI 120a All-age all cause mortality rate (females) | Responsibility of PCT |
| NI 120b | NI 120b All-age all cause mortality rate (males) | Responsibility of PCT |
| NI 121 | NI 121 Mortality rate from all circulatory diseases at ages under 75 | Responsibility of PCT |

| Measure Ref | Description | Result 2009/10 | Year End Target 2010/11 | Year End Result | Year on Year Trend | Service | Operational Comments |
|-------------|---|-----------------------|-------------------------|-----------------|--------------------|---------|----------------------|
| NI 122 | NI 122 Mortality from all cancers at ages under 75 | Responsibility of PCT | | | | | |
| NI 126 | NI 126 Early access for women to maternity services | Responsibility of PCT | | | | | |
| NI 134 | NI 134 The number of emergency bed days per head of weighted population | Responsibility of PCT | | | | | |